

Summary Of Action In Response To Scrutiny Committee Recommendations – June 2003- March 2007

Date	Issue and decision	Resultant action or outcome
17 June 2003	<p>Extra Care housing</p> <p>The latest position with regard to the development of the Extra Care Housing Scheme in Hereford City be noted and a visit arranged to see an existing scheme in Stoke on Trent.</p> <p>The Cabinet Member (Social Care and Strategic Housing) be asked to reaffirm Cabinet’s support in principle for the provision of Extra Care Housing Schemes in Herefordshire</p>	<p>A visit was arranged and undertaken to an Extra Care Scheme at Bushfield Court, Wolverhampton on 15th August 2003</p> <p>Cabinet re-affirmed support for Extra Care scheme at Ledbury Road, Hereford, at its meeting of September 25th 2003.</p>
29 September 2003	<p>Best Value Review of Carer Support –Stage 3 Report</p> <p>Recommendations approved for submission to Strategic Monitoring Committee recommending submission to Cabinet Member (Social Care and Strategic housing) but allowing for further discussion of the recommendations relating to resources.</p>	<p>Reported to Strategic Monitoring Committee 13 October 2003.</p> <ul style="list-style-type: none"> • A Joint commissioning Strategy published February 2007. • Carers’ assessment officers in place in all Social Care assessment teams. • Contracts now compliant with Compact code.
29 September 2003	<p>Scrutiny of the Herefordshire Plan</p> <p>That Strategic Monitoring Committee be recommended to consider the level of monitoring allocated to scrutinising the achievement of the Plan.</p>	<p>Report to Strategic Monitoring Committee on 13 October reiterated agreed monitoring arrangements.</p> <p>Herefordshire Plan now replaced by the Herefordshire Community Strategy. Monitoring now carried out through the Integrated Performance Report. There is an annual programme for reviewing and refreshing the Local Area Agreement so that it always looks forward three years.</p>

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24th November 2003	<p>Best Value Review – Home Support - Update</p> <p>Agreed that a site visit to Hillside Intermediate Care Centre be arranged</p>	Achieved
27th January 2004	<p>Older peoples Business Case</p> <p>The Committee supported the provision of additional resources in 2004/05 to develop services for older people.</p>	A comprehensive needs analysis of future social care needs of Older People has been completed. Ref. Cabinet Report 14 th December, 2006.
	<p>Extra Care Housing Development</p> <p>The commissioning of a review of existing sheltered housing provision by an independent consultant was supported.</p>	Sheltered Housing Review completed and will inform Older Persons Housing Plan
8 April 2004	<p>Supporting People Programme</p> <p>It was requested that the Chairman of the Committee and, subject to her agreement, the Cabinet Member (Social Care and Strategic Housing) be invited to be involved in the considerations of the Supporting People Commissioning Body in a non-executive capacity in the same way as non-executive Primary Care Trust Board Members and non-executive board members of the National Offender Management Service.</p>	Chairman of the Committee and Cabinet Member (Social Care Adults and Health) now attend the Supporting People Commissioning Body in a non-executive capacity
8 April 2004	<p>Best Value Review of Physical Disability Services – Stage 1</p> <p>It was requested that a briefing note be circulated on transport provision for service users.</p>	Achieved

<p>4 October 2004</p>	<p>Respite Services for People with a learning Disability in Herefordshire</p> <p>options for future respite be explored further</p> <p>reasons for emergency admissions be explored further;</p> <p>a new strategy for short breaks be considered and referred to the Cabinet Member (Social Care and Strategic Housing), based on this review and subject to considerations in (a) and (b) above;</p> <p>feedback on the Review recommendations in the report be brought to the Committee in the New Year following discussions between the Director of Social Care and Strategic Housing and the Chairman of the Committee</p>	<ul style="list-style-type: none"> • An agreement is in place to manage interim placements which has resulted in no further cancellations of planned respite. • A range of options to provide respite for carers has been developed. <p>Reported back on 5 April 2005. The report set out action taken to address issues which had been identified as requiring an immediate response and those issues which required a longer term solution. The Committee noted the report but with some concern and a further report be prepared by the Director of Social Care and Strategic Housing, when it was considered timely to do so following consultation with the Chairman and Vice-Chairman of the Committee.</p>
<p>13th December 2004</p>	<p>Supporting People Programme Update</p> <p>Agreed that learning from the monitoring and review process be developed and further considered within the Mental Health Scrutiny Scoping exercise and by the Committee as a whole.</p>	<p>Mental Health Services are in the process of completing and consulting upon a Mental Health Housing Plan</p>
<p>13th December 2004</p>	<p>Best Value Review of Services for People With a Physical Disability – Stage 3</p> <p>Agreed to recommend that the recommendations which could be implemented within existing resources should be progressed and the remaining recommendations should be the subject of further feasibility work to ensure that sufficient resources were available to implement them; and</p>	<p>Recommendations Forwarded to Cabinet Member by Strategic Monitoring Committee on 14th January 2005.</p> <ul style="list-style-type: none"> • Team Manager in post with operational and strategic role. • Needs analysis commenced on future health and social care needs of people with physical disabilities. • Draft day opportunities strategy out for

	<p>that the Strategic Monitoring Committee's attention be drawn to the need for those implementing the findings of the Transport Review to ensure that account is taken of concerns identified in the review of services for people with a disability regarding the provision of social care transport.</p>	<p>consultation.</p> <ul style="list-style-type: none"> • Housing Occupational Therapist in post – review of DFG process completed and improvements put in place. • Equipment service accessible through Direct Payment. • Staff development programme includes emphasis on carers' issues and importance of short breaks.
5th April 2005	<p>Review of Home Support Services for older people and review of accommodation , housing and housing related support needs of people experiencing severe and enduring mental health problems.</p> <p>Agreed that the recommendations of the review of Home Support Services for Older People, , be approved for submission to the Cabinet Member (Social Care & Strategic Housing).</p> <p>Agreed that the recommendations of the review of Accommodation, Housing and Housing-related Support Needs of People Experiencing Severe and Enduring Mental Health Problems be approved for submission to the Cabinet Member (Social Care & Strategic Housing).</p>	<ul style="list-style-type: none"> • Older People's Strategy – "Ageing Well" is in final draft. • Joint agency workforce strategy being developed. • Volume contracts established to support providers with business planning and workforce development • Eligibility for Supporting People contracts established. <ul style="list-style-type: none"> • Mental Health Housing Plan under development by Mental Health Services • PCT funding secured to support provision of care services alongside SP funded scheme at Ferncroft • RSI's informed of outcomes of review as relating to vulnerability of tenants with Mental Health problems at early stages of tenancies
10th June 2005	<p>Green Paper: Independence Wellbeing and Choice</p> <p>Agreed to forward comments to the Cabinet Member (Social Care Adults and Health).</p>	<p>Achieved</p>

10th June 2005	<p>Budget Monitoring</p> <p>Agreed :</p> <p>the recovery plan for learning disability services be reported to the Committee in October;</p> <p>a report on the plan to improve the position in relation to the homelessness service and budget be reported to the Committee in October;</p> <p>the Committee be advised of the revised detailed spending plans for 2005/2006 as a whole.</p>	Achieved
10th June 2005	<p>Best Value Review of Private Sector Housing – Stage 3 Report</p> <p>Agreed</p> <p>that the recommendations of the Stage 3 Report of Private Sector Housing be approved, as amended, and recommended to the Strategic Monitoring Committee</p> <p>Members be provided with clarification of their roles in both Best Value reviews and Scrutiny reviews at the outset of each review;</p>	<p>Approved by Strategic Monitoring Committee 1 July 2005.</p> <p>Stage 4 report presented to Committee – 2 June 2006</p>
17 October 2005	<p>Performance/Budget Monitoring 2005/06</p> <p>Agreed:</p> <p>in the light of the evident and unsustainable budget pressures on the adult social care and homelessness budgets in particular the Cabinet Member (Social Care, Adults and Health) be urged to make a careful reassessment of the budget with a view to</p>	Needs Analysis reported to the Committee on

	<p>establishing a realistic budget for 2006/07;</p> <p>a report be prepared illustrating the demographic pressures on services;</p> <p>clarification be provided on whether the rules governing expenditure from the Supporting People grant had had a bearing on the increased social care budget overspend.</p>	<p>2 June 2006.</p> <p>No bearing on reported increased social care budget</p>
2 December 2005	<p>Performance/Budget Monitoring 2005/06</p> <p>Consideration be given to the scope for drawing on local knowledge to inform the assessment of and approach to homelessness</p>	<p>Strategic Housing is represented on the Homelessness Forum comprising of voluntary and other partner agencies and the Homelessness and Housing Steering Group provides valuable feedback and advice on developing a prevention based approach to homelessness</p>
2 December 2005	<p>Homelessness Consultation Event – Outcome</p> <p>Agreed:</p> <p>the establishment of a Homelessness & Housing Advice Steering Group comprising officers and key stakeholders would assist in the monitoring and development of prevention-focussed Homelessness & Housing Advice Services in Herefordshire and it is recommended that Councillors K.G. Grumbley, and Ms G. Powell and Reverend Towner should be invited to serve on it;</p> <p>the Committee should be kept informed of progress on developments in homelessness prevention services and the work of the Homelessness & Housing Advice Steering Group after services are transferred back in-house</p> <p>the Council should continue to develop a preventative and reconciliatory approach to homelessness in partnership with other agencies;</p>	<p>Homelessness and Housing Advice Steering Group established with committee representation included as recommended.</p> <p>Update reports provided to Scrutiny Committee</p> <p>Continuing and relaising positive results on homelessness figures</p> <p>RSL Protocol developed and discussions underway with high street mortgage lender on early interventions</p>

	<p>other agencies;</p> <p>agencies should be encouraged to continue to work together to share information and develop an ‘early warning’ approach to homelessness;</p> <p>mediation and sanctuary options should be considered with young people and victims of domestic violence whenever appropriate;</p> <p>agencies should be encouraged to work closely with schools to prevent youth homelessness;</p> <p>and</p> <p>further work should be undertaken to develop further potential in the private sector housing market.</p>	<p>Sanctuary Scheme operating with assistance of CLG grant to expand</p> <p>SHYPP Schoolds project successfully delivering homelessness sessions in schools to support prevention</p> <p>Rent Deposit Scheme operational</p>
17th March 2006	<p>Future Budget Position</p> <p>the next budget monitoring report should include a more detailed analysis of the overspends highlighted in the budget monitoring report for 2005/06;</p> <p>a seminar be arranged to discuss the budget and future service delivery in more detail.</p>	<p>Report made on July 2006.</p> <p>To be arranged once Change Manager is in post.</p>
17 March 2006	<p>Review of Services to People with a Learning Disability</p> <p>Visit be arranged to Barrs Court School, Hereford, to which members of the Children’s Services Committee should be invited to review transition issues.</p>	<p>Visit held on 9 May 2006.</p>

2 June 2006	<p>Best Value Review of the Provision of Private Sector Housing Stage 4 – Improvement Plan</p> <p>That the draft Improvement Plan be referred to the Cabinet Member (Social Care Adults and Health) to be finalised.</p>	Improvement Plan recommendations being implemented.
26 July 2006	<p>Learning Disability Service – Scrutiny Review</p> <p>Findings of the review of services for people with a learning disability approved for submission to the Cabinet Member (Social Care Adults and Health)</p>	<p>Cabinet's Action Plan and response presented to the Committee on 1 December 2006. The Committee's Recommendations were accepted.</p> <ul style="list-style-type: none"> • A Joint Commissioning Plan for people with learning disability published December, 2006. • Modernisation plans responding to Needs Analysis in place for: <ul style="list-style-type: none"> - Assessment and care management - Accommodation and support - Day Opportunities. • In Control pilot commenced to develop individualised budgets. • Competitive dialogue tender exercise commenced to appoint a partner to take forward accommodation development. • Localised day opportunity model to be consulted on.
26th July 2006	<p>Budget Report 2006/07</p> <p>the report on the Adult Social Care and Strategic Housing budget be noted whilst recording the Committee's concerns and emphasising the Committee's wish to keep the budget under continuing review;</p>	Achieved

	<p>a briefing paper on the rationale for the changes to the risk sharing agreements with the Primary Care Trust for Mental Health and Learning Disabilities services be circulated to Members of the Committee.</p>	
2nd October 2006	<p>Budget 2006/07</p> <p>the projected 2006/07 financial outturn for Adult Social Care and Strategic Housing be noted but with continuing concern;</p> <p>a report be made to the Committee on residential placements including an explanation of the budget available to support day activities.</p>	Report made 2 October 2006
2nd October 2006	<p>Scrutiny of Homelessness</p> <p>A further homelessness event be arranged to review issues identified in the report.</p>	Event held 1 December 2006. Recommendations made to Committee on 23 March 2007
1 December 2006	<p>Future Social Care Needs Of Older People And People With Learning Disabilities In Herefordshire</p> <p>Agreed that the recommendations of the review of future social care needs of older people and people with learning disabilities and the services needed to meet them be endorsed for consideration by Cabinet;</p> <p>the Committee's concern about the current ICT systems for data collection and analysis and the importance of developing appropriate, effective and compatible ICT systems, including with the Primary Care Trust as part of the development of the proposed public service trust, should be emphasised to Cabinet;</p> <p>recognising the importance and complexity of the issues and that</p>	These issues are being addressed as part of the Herefordshire Connects Programme.

	<p>these will require careful consideration, Cabinet be advised that every Councillor needs to be made aware of these issues and kept informed.</p>	
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